

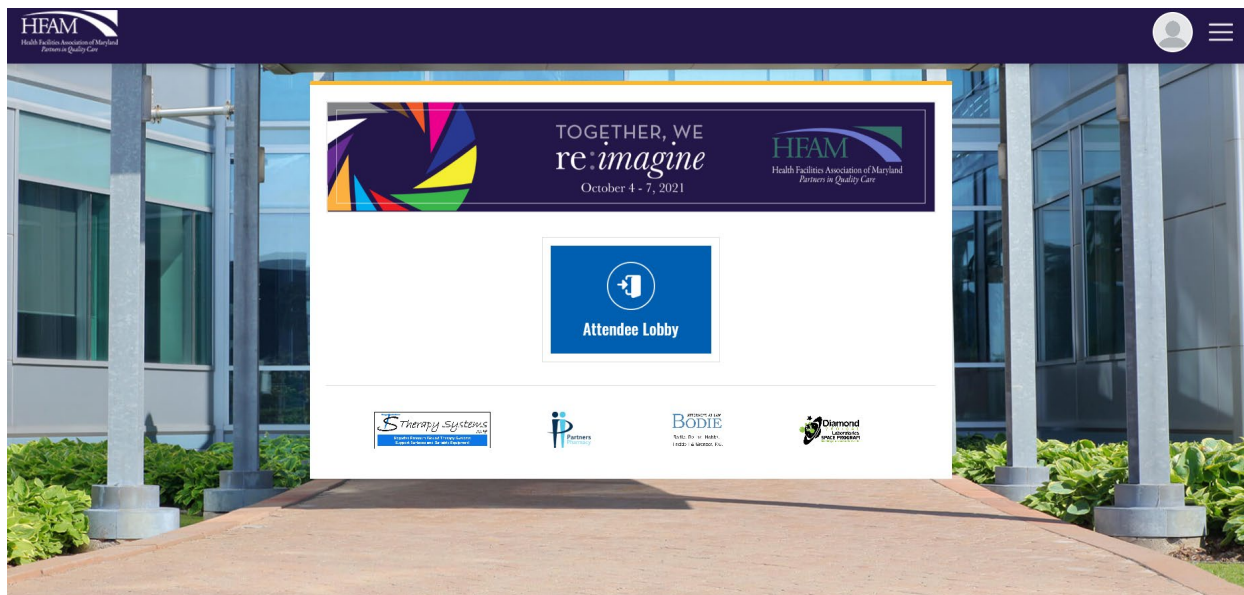


A Hybrid Event

Conference Guide

All times are Eastern Daylight Time

Log in to the conference using the URL provided by email. Do not share this link to other members of your team or attendees as they will receive their own unique log in. For easy access, we recommend you copy the URL and paste it in a new bookmark on your web browser before logging in or create a shortcut on your desktop and copy and paste the URL in to the location section of the shortcut. If you are in a VPN you may have to log out of the network or contact your administrator to white list our server IP.



Click on Attendee Lobby to enter the conference. The top navigation bars will take you to the different areas of the conference. Click on the yellow icon at the bottom right of your screen for more information about the conference. Click on the three bars on the top right of the screen to upload your avatar and edit your contact information. Click on Message Board to view messages from the conference organizer during the event. Create and view your personal schedule.



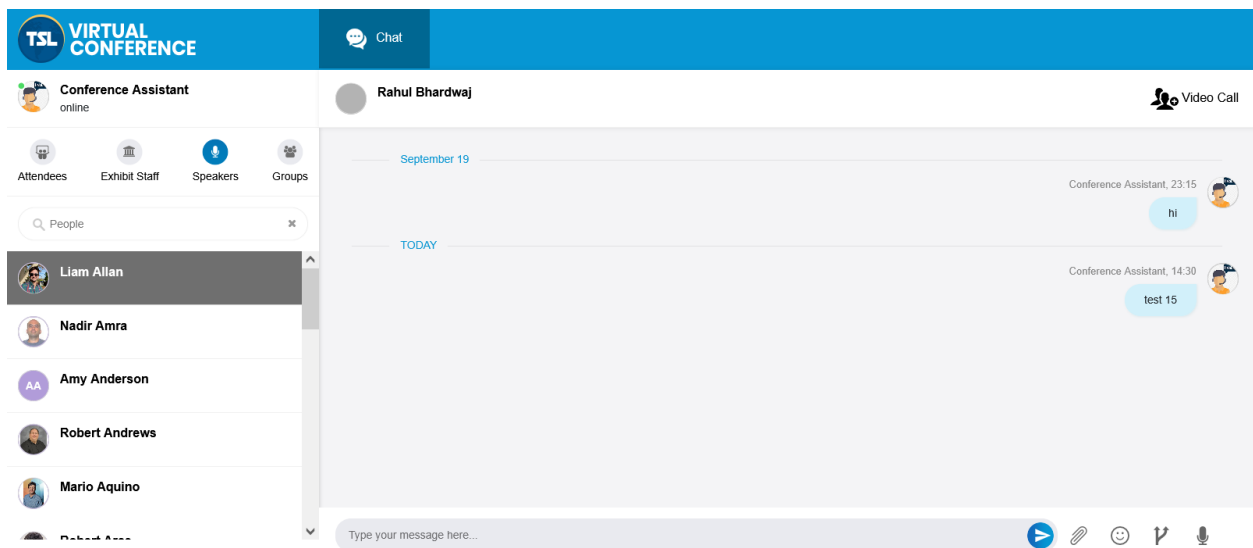
Click on the green icon at the bottom right of your screen to open the conference chat. A new window will open. **KEEP THIS WINDOW OPEN DURING THE CONFERENCE TO CHAT WITH YOUR PEERS.**

Click on people and conference assistant for live chat help during the conference

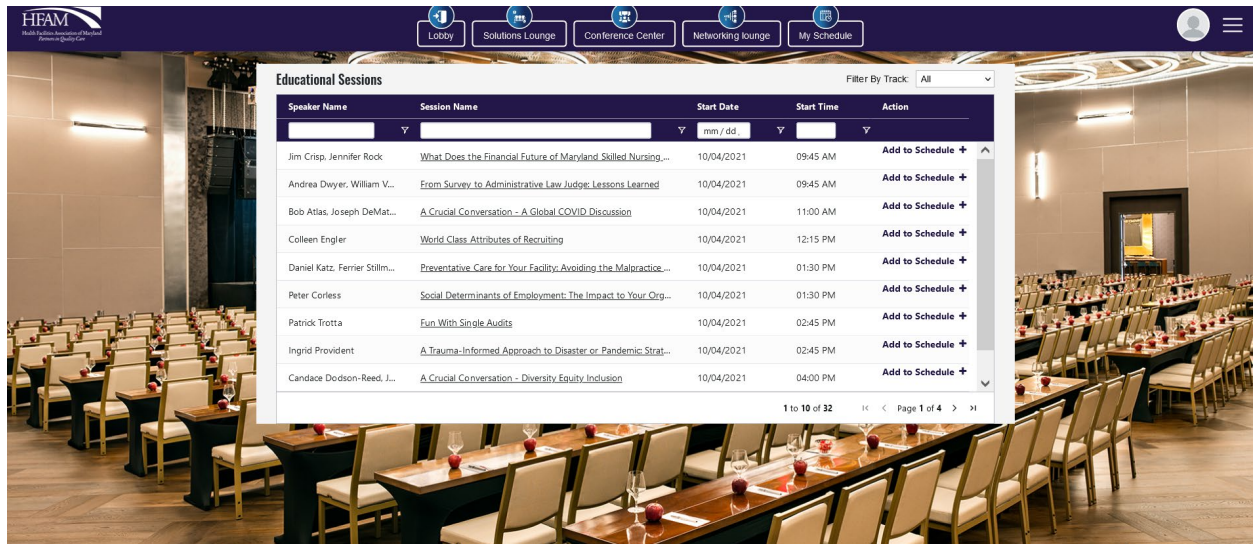
Click on the attendee, exhibit staff, or speaker icons to view your active chats. When you initially open chat all of these will be empty but as you engage in the conference your active chats will show on the left side of the chat app. Click on the category you want then click on people to view all of the attendees in the conference. Scroll down to see them all or enter text to search for a specific attendee. Click on the user you want and send a chat message, share files, and send audio messages. Click the attendee on the top bar to view their profile. Click on video call to enjoy live face to face audio, video, chat, and file sharing. You will receive ringing notification when another user engages you in a video call.

Click on groups and the plus sign below it to add a group. Enter the title and description of the group and add members to your group. Click done when finished.

Navigate back to the conference by clicking on the HFAM Virtual Conference Window at the top of your screen.



Click on Conference Center to view and sort the conference schedule. Click on the session to enter the room. Add items to your schedule with the green + button on the right of the session.

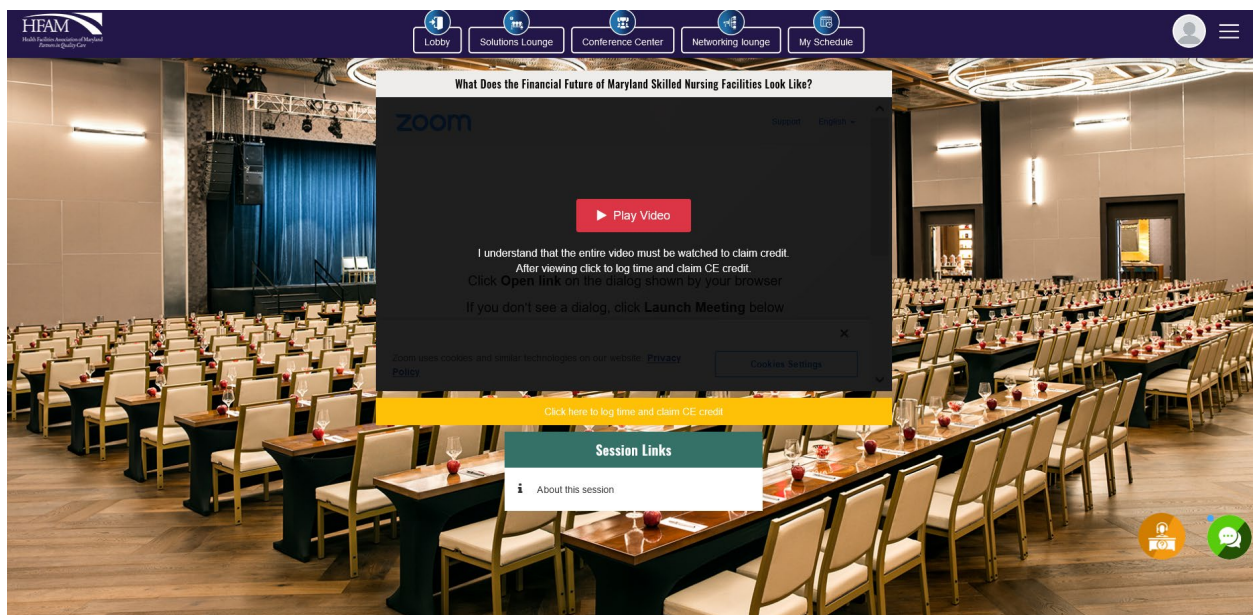


The screenshot shows the HFAM website interface. The top navigation bar includes links for Lobby, Solutions Lounge, Conference Center, Networking Lounge, and My Schedule. The Conference Center tab is active, displaying a list of Educational Sessions. The background image shows a large, empty conference room with round tables and chairs.

| Speaker Name | Session Name | Start Date | Start Time | Action |
|--------------------------------|--|------------|------------|-------------------|
| Jim Crisp, Jennifer Rock | What Does the Financial Future of Maryland Skilled Nursing... | 10/04/2021 | 09:45 AM | Add to Schedule + |
| Andrea Dwyer, William V... | From Survey to Administrative Law Judge: Lessons Learned | 10/04/2021 | 09:45 AM | Add to Schedule + |
| Bob Atlas, Joseph DeMat... | A Crucial Conversation - A Global COVID Discussion | 10/04/2021 | 11:00 AM | Add to Schedule + |
| Colleen Engler | World Class Attributes of Recruiting | 10/04/2021 | 12:15 PM | Add to Schedule + |
| Daniel Katz, Ferrier Stillm... | Preventative Care for Your Facility: Avoiding the Malpractice... | 10/04/2021 | 01:30 PM | Add to Schedule + |
| Peter Corless | Social Determinants of Employment: The Impact to Your Org... | 10/04/2021 | 01:30 PM | Add to Schedule + |
| Patrick Trotta | Fun With Single Audits | 10/04/2021 | 02:45 PM | Add to Schedule + |
| Ingrid Provident | A Trauma-Informed Approach to Disaster or Pandemic Strat... | 10/04/2021 | 02:45 PM | Add to Schedule + |
| Candace Dodson-Reed, J... | A Crucial Conversation - Diversity Equity Inclusion | 10/04/2021 | 04:00 PM | Add to Schedule + |

1 to 10 of 32 | Page 1 of 4

Enter the session room to join the ZOOM Meeting. Click on Session Links to view description, speaker bio, and session documents. Play the video and claim CE credits after viewing. You must have ZOOM Client installed on your device to watch. You will receive a link after the event to print your CE certificate.



The screenshot shows the HFAM website interface with the Zoom meeting interface overlaid. The Zoom window displays the title 'What Does the Financial Future of Maryland Skilled Nursing Facilities Look Like?' and a 'Play Video' button. Below the video player, there is a section for 'Session Links' with an 'About this session' link. The background image shows the same conference room as the previous screenshot.

What Does the Financial Future of Maryland Skilled Nursing Facilities Look Like?

zoom

Play Video

I understand that the entire video must be watched to claim credit.
After viewing click to log time and claim CE credit.
Click Open link in the dialog shown by your browser.
If you don't see a dialog, click Launch Meeting below.

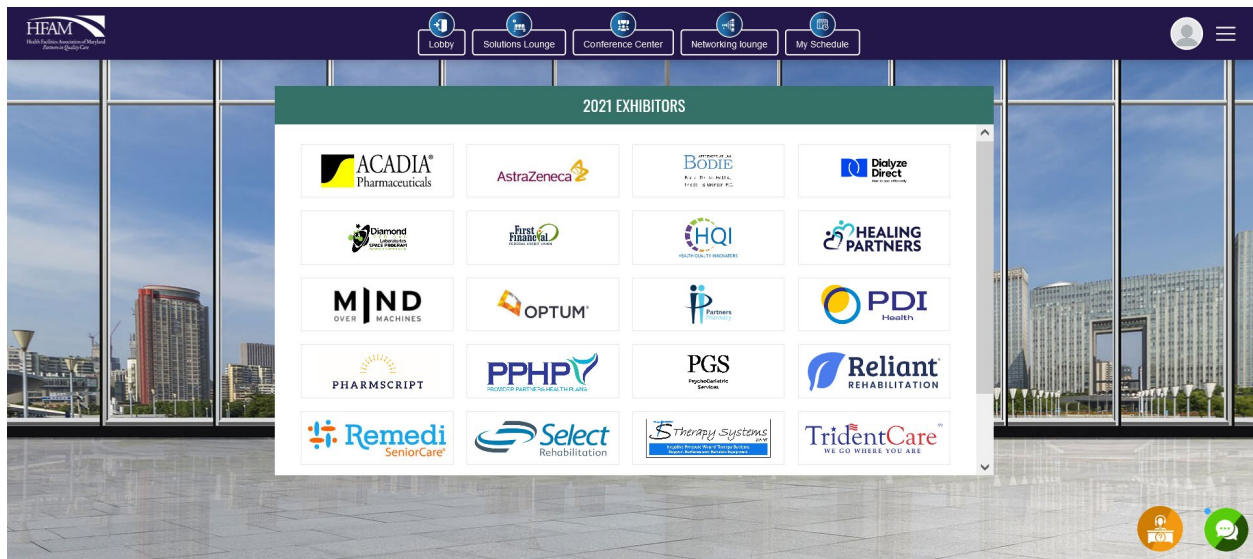
Zoom uses cookies and similar technologies on our website. [Privacy Policy](#) [Cookies Settings](#)

Click here to log time and claim CE credit.

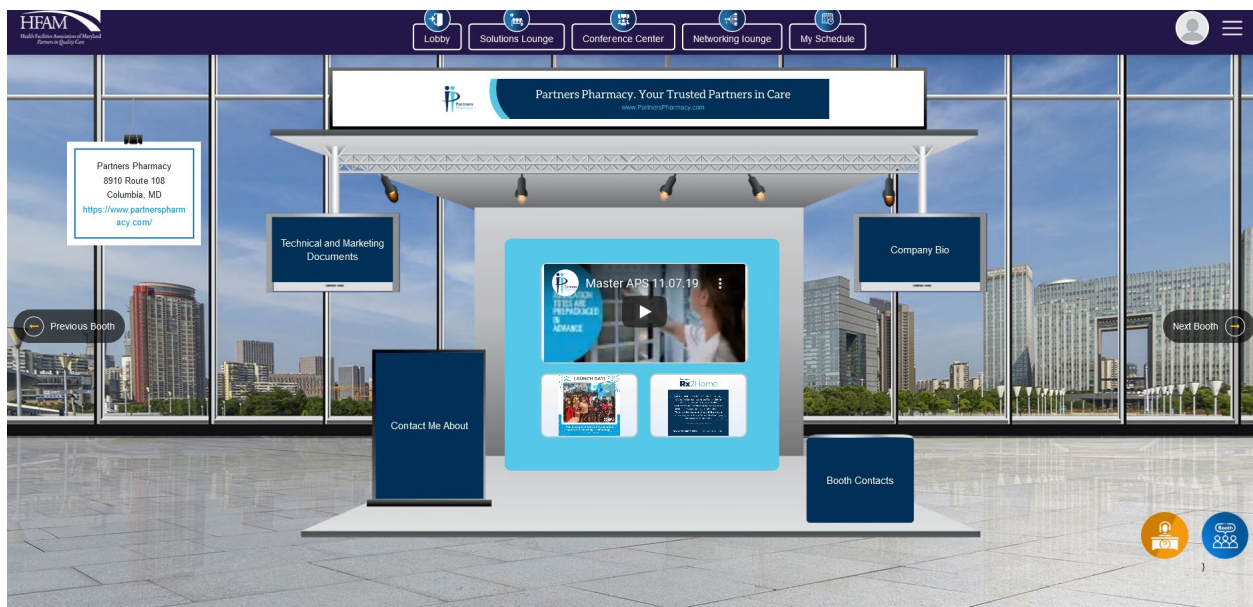
Session Links

About this session

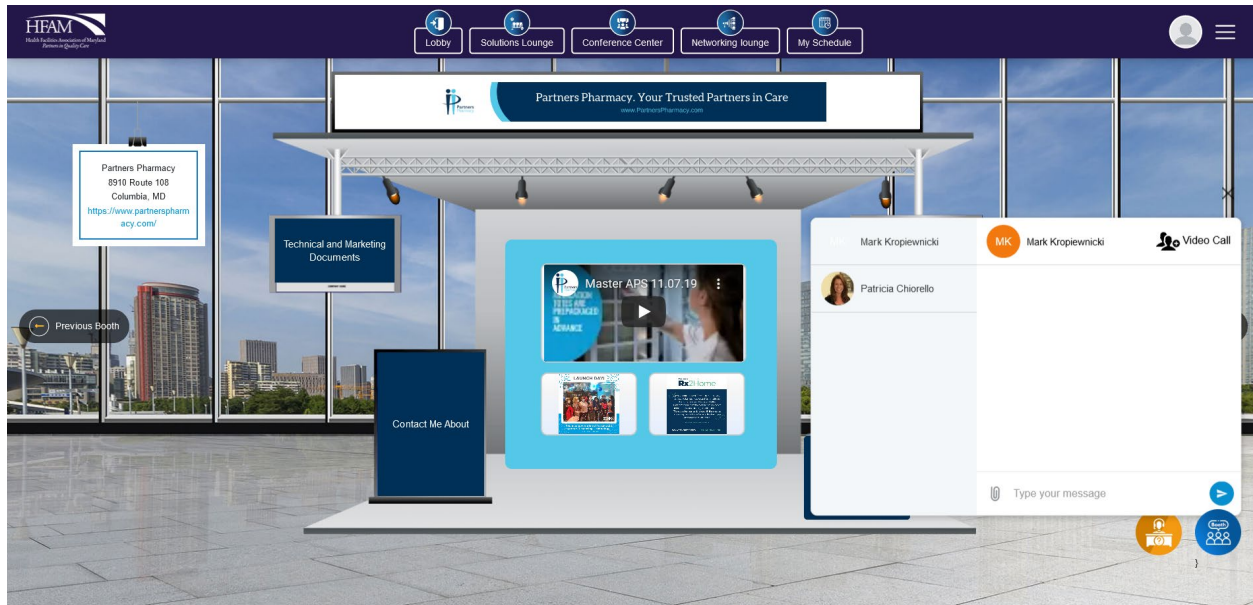
Click on Solutions Lounge to view all of the exhibit booths. Click on an exhibitor logo to view the booth.



In the booth click on all of the icons to view more information about the company, and view videos and documents.



Click on the blue chat icon on the bottom left of your screen to open the window and chat, video call, or share files with exhibit staff.



Click on the networking lounge to participate in the Conference Message Board and social media posts.

